
Services

The European IP Helpdesk is a service managed by the European Commission's Executive Agency for Small and Medium-sized Enterprises (EASME), with policy guidance provided by the European Commission's Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs (DG Grow). It supports cross-border SME and research activities to manage, disseminate and valorise technologies and other Intellectual Property (IP) Rights and IP assets at an EU level. Offering a broad range of informative material, a Helpline service for direct IP support and on-site and online training, the European IP Helpdesk's main goal is to support IP capacity building along the full scale of IP practices: from awareness to strategic use and successful exploitation. This strengthening of IP competencies focuses on EU SMEs, participants and candidates in EU-funded projects, and EU innovation stakeholders for an increased translation of IP into the EU innovation ecosystem.

Whether you need personal support on a specific IP issue, want to be informed about the latest developments in the world of IP and Innovation in Europe, or are interested in a training session on IP – the European IP Helpdesk is the right partner to turn to.

At a glance, the European IP Helpdesk provides the following services – all of them are offered free of charge:

- [Helpline](#): Register on the European IP Helpdesk website, or get in touch via phone or fax to receive support on your specific IP issue from a team of experienced legal specialists within no more than three working days.

Your confidential information is safe with us. The European Commission contractually requires the European IP Helpdesk to treat all information and documents received from you and dealt with by the Helpline in strictest confidence and to not make use of, nor divulge any information to third parties.

The same contractual obligations are required of each member of the Helpline staff. We respect the confidentiality of any information which is provided by you and linked to execution of the Helpline's tasks, even after completion of the project.

- [Newsletter & Bulletin](#): Subscribe to the European IP Helpdesk email newsletter and Bulletin to keep track on latest developments in the field of IP
- [Online Library](#): Download fact sheets, case studies, guides and informative materials from an extensive online library.
- [Training & Events](#): Sign up to free webinars, or meet the team at training events and conferences.

Do you want to know more about the European IP Helpdesk?

Get in touch with the European IP Helpdesk team:

Phone: +34 965 90 9692 | Email: service@iprhelpdesk.eu

For specific questions regarding our training offers, please send an email to training@iprhelpdesk.eu